

Preparing For Our Visit

The key to a successful bed bug heat extermination starts with a fully completed prep list. Without it, we cannot proceed with your extermination and will have to reschedule, which may result in forfeiture of your deposit.

Hot Bugz Customer Prep List

It is the responsibility of the customer to move/remove all below items.

- All folded clothing and bedding should be put in the dryer for 25 minutes on high heat & placed in trash bags & tied up. Hanging clothes are ok to leave on hangers
- Unplug all electronics and remove outlet covers in bedrooms and living rooms
- Remove all arts and crafts that have been glued together.
- Avoid cardboard boxes for storage. Use plastic bins
- Remove or place in refrigerator all meds & vitamins (prescriptions & over the counter)
- Remove all fish, plants and pets as they will die from the heat
- Remove all VHS & cassette tapes & vinyl records
- Lay plastic picture frames or glued items flat on a table or counter
- Turn off any alarms in the home and take batteries out of smoke detectors
- Remove anything that will react under pressure: aerosols or butane
- Remove any wine collections or cream liqueurs
- Remove all Crayons, candles, plastic blinds, snow globes, lava lamps
- Fine artwork (oil paintings) will be flash heated and then stored
- All valuables such as jewelry, cash, guns, etc. should be secured.

No Hot Bugz technician has ever been involved in theft but this is still advisable for your piece of mind

Hot Bugz is not responsible for damaged goods.

The Hot Bugz extermination team will arrive between 8:00-8:30 a.m. and begin the preparation work. The goal is to heat up the living space to 135 degrees and hold the temperature for a calculated time frame. Our technicians go in every hour to take temperature readings and move around furniture, bedding, clothes etc. Customers can either provide a key for our staff to enter and exit the residence hourly or leave the doors unlocked for the day. Hot Bugz must have complete access to the residence at all times throughout the Heat Treatment.

A customer is not permitted, under any circumstances, to enter the residence during the Heat Treatment. Hot Bugz is not responsible for injuries caused by customer entering the residence. A customer can go back into a very warm living space one hour after treatment. Your furniture shall be returned to its upright position. However, some belongings might be out of place or turned up because of required movement to reach the thermal death point.